



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

7-31-14

Date Complaint Received:	7/16/14
Complaint Received By:	DHS
Provider Name and Location:	Hazel and Jackie Hoch, 2407 18 th Street, Emmetsburg, IA 50536

Complaint: It was alleged that Hazel made daycare children lay on a hard floor, on their stomachs with their foreheads down to the floor and their arms down to their sides if they didn't eat their lunch. It was further alleged that Hazel is mean and does not allow the children to play with the younger children or with certain toys. On one occasion, Hazel purchased McDonalds food for the other children, except for one child and on a second occasion, the children were made to eat peanut butter and jelly sandwiches. On another occasion, a daycare child had been playing outside when it was hot and humid; the child asked for water, but Hazel told him no. The child was reportedly on medication due to bed wetting and needed to stay hydrated.

Rule Basis: 441 IAC 110.5(6); "b", "c"; 441 IAC 110.5(7); 441 IAC 110.5(1)

Findings: 110.5(6) Discipline. Discipline shall conform to the following standards:

- b. Punishment which is humiliating or frightening or which causes pain or discomfort to the child shall not be used.
- c. Punishment shall not be administered because of a child's illness, or progress or lack of progress in toilet training, nor shall punishment or threat of punishment be associated with food or rest.

On 07-29-14 this caseworker made a visit to the home. Hazel and Jackie Hoch (co-provider) denied ever having a child lay on a hard floor, on their stomach with their foreheads down/arms to their sides. They stated they have had the children play in separate areas of the play area if they were arguing with each other or threatening to harm other children. The older children are asked to sit on the floor for a few minutes as discipline. They are asked to think about what they have done (one minute per age). Hazel and Jackie denied every withholding food. They stated they always offer alternative food if a child refuses to eat what is offered. They did care for a child who refused to eat the meals that were prepared on various occasions. On some occasions, the child would eat alternatives that were offered. If he refused, he was given a peanut butter sandwich. The child usually did eat the a.m. and p.m. snack. If he totally refused a meal or snack, he was given water. It was reported, on occasion, the child would say the food was "disgusting" or "gross" and shove his plate across the table. Jackie stated she would make sure the child drank some water. The parent/parent's partner was informed each time the child would refuse to eat. They reported the child was a very picky eater.

110.5(7) Meals. Regular meals and midmorning and midafternoon snacks shall be provided which are well balanced, nourishing, and in appropriate amounts as defined by the USDA Child and Adult Care Food Program.

During the visit on 07-29-14, Hazel and Jackie noted they always offer a morning snack, noon meal and afternoon snack. They have completed nutrition classes and offer the foods that are recommended.

110.5(1) Health and Safety. Conditions in the home shall be safe, sanitary, and free of hazards.

During the visit on 07-29-14, Jackie and Hazel noted they have never withheld water from a child. Jackie stated she is very particular about children drinking water, especially after they have been playing outside.

Resolution: The providers denied the allegations.

If you have any questions regarding this matter feel free to contact me at 515-295-7771, ext. 217 or email address jjohnso5@dhs.state.ia.us.

Sincerely,

Jan Johnson
Social Worker

A handwritten signature in cursive script, appearing to read "Anne Matthai".

Anne Matthai
Social Work Supervisor